



## WARRANTY EXTENSION

Given the standard product warranty being 5 years, warranty extension to up to 10 years can be purchased as an extra service from Alpha. For the cost of warranty extension, please refer to the pricing list below:

Type	Module	Warranty Extension Price/Year (AUD)
Inverter	SMILE-INV/AU	\$60
Inverter	SMILE-T10-INV/AU	\$130
Inverter	SMILE-BAT/Outdoor	\$60
Inverter	SMILE-BAT-10.1P	\$80
Inverter	SMILE-BAT-10.3P	\$80
Inverter	SMILE-BAT-13.3P	\$90

### The Process will be:

1. Send the warranty extension request to this email (warranty.au@alpha-ess.com), SNs and requested new warranty period need to be provided at the same time;
2. An invoice will be issued accordingly for you to arrange the payment;
3. After the payment is finished, please send back the remittance to this email.
4. The warranty extension will be confirmed and lodged on our online portal after that, and a certificate will be sent for record purpose as well.